## Important Contacts

### Circuit Contacts

|  |  |  |  |
| --- | --- | --- | --- |
| Name | Phone Number | E-Mail | Notes |
| Paul Lavery | 02890 786826 | Paul.Lavery@atlas-comms.com | Sales Exec |
| Neil Todd |  | Neil.Todd@atlas-comms.com | Account Exec |
| Sunil Avad | 02890 786929 | sunil.avad@atlas-comms.com | Network Eng |
| Technical Support | 0800 0323000 | faultcontrol@atlas-comms.com |  |

### General Numbers

|  |  |  |
| --- | --- | --- |
| Name | Phone Number | Hours |
| Order Status |  |  |
| Activation Group |  |  |
| Trouble Reporting | 08000 323 999 |  |
| NOC |  |  |

## Site Information

|  |  |
| --- | --- |
| **Physical Address** | |
| Street Address #1 | The Concourse Queen’s Road Queen’s Island |
| Street Address #2 | Belfast BT3 9DT |
| City |  |
| State | Northern Ireland |
| Zip |  |
| **Demarc** | |
| Building Demarc |  |
| Floor Demarc |  |
| Room Demarc |  |
| CPE location |  |
| **Local Contact** | |
| Name | Chris Miles |
| Office Phone Number | +1 240.240.7292 |
| Mobile Phone Number |  |
| E-Mail Address | cmiles@broadsoft.com |

## Circuit Design

|  |  |  |
| --- | --- | --- |
| **Account Number** | BRO002 |  |
| **PO Number** |  |  |
| **Order Number** |  |  |
| **Phone Number** | 02890456655 |  |
|  |  |  |
| **Circuit Type** | DSL |  |
| **Bandwidth** | 10 Mbps |  |
| **Cable Specification** | RJ-11 |  |
| **Demarc Location** |  |  |
|  |  |  |
| **IP Version** | IPv4 |  |
| **DSL Format** | PPoA with VC Muxing | VPI 0, VCI 38 |
| **Username/Password** | Broadsoft@bytelisp.net | 1obe0i3a |
| **WAN Serial IP** |  |  |
| **Public IP Block** | 80.76.195.217 |  |
| **DNS Server #1** |  |  |
| **DNS Server #2** |  |  |

## Activation Information

|  |  |
| --- | --- |
| Date | N/A |
| Time | N/A |
| Phone Bridge Number | N/A |
| Phone Bridge Passcode | N/A |
| Test & Turn-Up Bundle | N/A |

## Checklist

|  |  |  |
| --- | --- | --- |
| Item | Date Started | Date Completed |
| Circuit Requirements Analysis |  |  |
| Circuit Order |  |  |
| Circuit Provisioning |  |  |
| Router Procured |  |  |
| Firewall Procured |  |  |
| Loop Back Cable Procured |  |  |
| Demarc Extended |  |  |
| Router Configured |  |  |
| Firewall Configured |  |  |
| Activation Scheduled |  |  |
| IP Port Scheduled |  |  |
| Network Outage Announcement |  |  |